

**Notice to State of Washington Residents:** This is not Your Description of Coverage. To obtain Your state-specific insurance policy, call 1-66-684-0218.

**Travel Protection Plan for  
CentralAmerica.com  
T-3031 (8/07)a**



**SCHEDULE OF COVERAGE AND SERVICES**

Benefits	Limits per person
<b>Part A - Travel Protection</b>	
Trip Cancellation . . . . .	Up to Trip Cost*
Trip Interruption . . . . .	Up to 150% of Trip Cost**
Travel Delay . . . . .	\$500
<b>Part B - Medical Protection</b>	
Emergency Accident and Sickness Medical Expense . . . .	\$10,000
Emergency Evacuation/ Repatriation . . . . .	\$50,000
<b>Part C - Baggage Protection</b>	
Baggage/Personal Effects . . . . .	\$1,000
Baggage Delay . . . . .	\$200
<b>Part D - Collision Damage Waiver</b>	
Collision Damage Waiver . . . . .	\$1,500
<b>Part E - Optional Coverage</b>	
Cancel for Any Reason . . . . .	Up to 75% of Trip Cost
<b>24 - Hour Assistance Services</b> . . . . .	Included

\*Up to the trip cost protected up to a maximum of \$10,000  
\*\*Up to 150% of the trip cost protected up to a maximum of \$15,000

**PART A - TRAVEL PROTECTION**

**Trip Cancellation/Trip Interruption:** The Insurer will pay a benefit, up to the maximum shown on the Schedule of Coverage and Services, if You are prevented from taking Your covered Trip due to the following Unforeseen events:

- a) Sickness, Accidental Injury, or death of You or Your Traveling Companion, or a Family Member, or Business Partner of You or Your Traveling Companion; which results in medically imposed restrictions as certified by a Physician at the time of loss preventing Your continued participation in the Trip. A Physician must advise cancellation of the Trip on or before the Scheduled Departure Date.
- b) Strike that causes complete cessation of services for at least 48 consecutive hours.

- c) Weather which causes complete cessation of services of Your Common Carrier for at least 48 consecutive hours.
- d) You are terminated or laid off from employment subject to three years of continuous employment at the place of employment where terminated.
- e) You or Your Traveling Companion are Hijacked, quarantined, required to serve on a jury, required to appear as a witness in a legal action, provided You or a Traveling Companion is not a party to the legal action or appearing as a law enforcement officer, subpoenaed, the victim of felonious assault within 10 days of departure; or having Your principal place of residence made uninhabitable by fire, flood, or other Natural Disaster; or burglary of Your principal place of residence within 10 days of departure.
- f) If within 30 days of Your departure, a politically motivated Terrorist Attack occurs within the territorial limits of the City listed on Your itinerary. The Terrorist Attack must occur after the Effective Date of Your Trip Cancellation coverage.
- g) You or Your Traveling Companion who are military personnel, and are called to emergency duty for a disaster other than war
- h) You or Your Traveling Companion being directly involved in a traffic Accident substantiated by a police report, while en route to departure.
- l) Natural disaster at the site of Your destination which renders Your destination accommodations uninhabitable.

**Trip Cancellation:** non-refundable cancellation charges imposed by Your Travel Supplier; or the additional costs You may incur as a result of a change in the per-person occupancy rate of prepaid travel arrangements if a person booked to share accommodations with You cancels his/her Trip for a covered reason and You do not cancel.

**Trip Interruption:** unused, non-refundable land or sea expenses prepaid to Travel Supplier and/or the airfare paid, to return home or rejoin the original Land/Sea Arrangements (limited to the cost of one-way Economy Fare by scheduled carrier, from the point of destination to the point of origin shown on the original travel tickets) less the value of applied credit from an unused return travel ticket; or the additional costs You may incur as a result of a change in the per-person occupancy rate of prepaid travel arrangements if a person booked to share accommodations with You cancels his/her Trip for a covered reason and You do not cancel.

In no event shall the amount reimbursed exceed the lesser of; the amount You pre-paid for Your Trip, or the maximum benefit shown on the Schedule of Coverage and Services.

**Travel Delay:** The Insurer will reimburse You for covered expenses on a one time basis, up to the maximum shown in the Schedule of Coverage and Services, if You are delayed en route to or from the covered Trip for 6 or more hours due to a covered reason. Covered expenses include Your additional transportation cost to join the Trip or return home, including up to \$150 per day for reasonable additional expenses incurred for meals and lodging or any prepaid, unused, non-refundable land and water accommodations. Covered Reasons for travel delay are: Carrier-caused delay (including bad weather); You or Your Traveling Companion being delayed by a traffic Accident while en route to a departure, in which You or Your Traveling Companion is directly or not directly involved; lost or stolen passports, money, or travel documents; quarantine; hijacking, unannounced Strike, Natural Disaster.

**PART B - MEDICAL PROTECTION**

**Emergency Accident and Sickness Medical Expense:**

The Insurer will pay benefits up to the maximum shown on the Schedule of Coverage and Services, if You incur Covered Medical Expenses for Emergency Medical Treatment as a result of an Accidental Injury which occurs on the covered Trip or a Sickness which first manifests itself during the covered Trip. Emergency Treatment means necessary medical treatment, including services and supplies, which must be performed during the Covered Trip due to the serious and acute nature of the Accidental Injury or Sickness. Covered Medical Expenses are necessary services and supplies which are recommended by the attending Physician. They include, but are not limited to: the services of a Physician; charges for Hospital confinement and use of operating rooms; charges for anesthetics (including administration); x-ray examinations or treatments, and laboratory tests; ambulance service; and drugs, medicines, prosthetic and therapeutic services and supplies. The Insurer will not pay benefits in excess of the reasonable and customary charges. Reasonable and customary charges means charges commonly used by Physicians in the locality in which care is furnished. The Insurer will not cover any expenses provided by another party at no cost to You or already included within the cost of the Trip. The Insurer will pay benefits, up to \$750.00, for emergency dental treatment for Accidental Injury to sound natural teeth. The Insurer will advance payment to a Hospital, up to the maximum shown on the Schedule, if needed to secure the Insured's admission to a Hospital because of Accidental Injury or Sickness.

**Emergency Evacuation:** The Insurer will pay, subject to the limitations set out herein, for Covered Emergency Evacuation Expenses reasonably incurred if You suffer an Injury or Emergency Sickness that warrants Your Emergency Evacuation while You are on a Trip. Benefits payable are subject to the Maximum Amount per person shown on the Schedule for all Emergency Evacuations due to all Injuries from the same Accident or all Emergency Sicknesses from the same or related causes.

A legally licensed Physician, in coordination with the Assistance Company, must order the Emergency Evacuation and must certify that the severity of Your Injury or Emergency Sickness warrants Your Emergency Evacuation to the closest adequate medical facility. It must be determined that such Emergency Evacuation is required due to the inadequacy of local facilities.

The certification and approval for Emergency Evacuation must be coordinated through the most direct and economical conveyance and route possible, such as air or land ambulance, or commercial airline carrier.

Covered Emergency Evacuation Expenses are those for Medically Necessary Transportation, including Reasonable and Customary medical services and supplies incurred in connection with Your Emergency Evacuation. Expenses for Transportation must be: (a) recommended by the attending Physician; and (b) required by the standard regulations of the conveyance transporting You and (c) reviewed and pre-approved by the Assistance Company; The Insurer will also pay reasonable and customary charges, up to the maximum escort limit shown on the policy, for escort expenses required by You, if You are disabled during a Trip and an escort is recommended in writing, by the Insurer's attending Physician and must be pre-approved by the Assistance Company.

If You are hospitalized for more than 7 days following a Covered Emergency Evacuation Expense, the Insurer will pay subject to the limitations set out herein, for expenses:

1. to return to the United States where they reside, with an attendant if necessary, any of Your Dependent Children who were accompanying You when the Injury or Emergency Sickness occurred; but not to exceed the cost of a single one-way economy airfare ticket less the value of applied credit from any unused return travel tickets per person.
2. to bring one person chosen by You to and from the Hospital or other medical facility where You are confined if You are alone; but not to exceed the cost of one round-trip economy airfare ticket.

In addition to the above covered expenses, if You experienced an Emergency Evacuation, the Insurer will pay Your airfare costs from that facility to Your primary residence, within one year from Your original Scheduled Return Date, less refunds from Your unused transportation tickets. Airfare costs will be economy, or in the same class of service as Your original tickets, or in the class of service required for Your transportation as recommended by the attending Physician. This benefit is available only if it is not provided under another coverage in the policy.

**Emergency Evacuation** means Your medical condition warrants immediate transportation from the place where You are injured or sick to the nearest Hospital where appropriate medical treatment can be obtained;

**Emergency Sickness** means an illness or disease, diagnosed by a legally licensed Physician, which meets all of the following criteria: (1) there is a present severe or acute symptom requiring immediate care and the failure to obtain such care could reasonably result in serious deterioration of Your condition or place Your life in jeopardy; (2) the severe or acute symptom occurs suddenly and unexpectedly; and (3) the severe or acute symptom occurs while Your coverage is in force and during Your Trip.

**Transportation** means any land, sea or air conveyance required to transport You during an Emergency Evacuation. Transportation includes, but is not limited to, Common Carrier, air ambulances, land ambulances and private motor vehicles.

**Repatriation of Remains:** The Insurer will pay reasonable Covered Expenses incurred to return Your body to Your primary residence if You die during the covered Trip. This will not exceed the maximum shown on the Schedule of Coverage and Services. Covered Expenses include, but are not limited to, expenses for embalming, cremation, minimally necessary coffins for transport, and transportation.

**All transportation must be authorized and arranged by the Assistance Company.**

### **PART C - BAGGAGE PROTECTION**

**Baggage/Personal Effects:** The Insurer will reimburse You up to the maximum shown on the Schedule of Coverage and Services for loss, theft, or damage to Baggage and Personal Effects. The Insurer will pay the lesser of the following: Actual Cash Value at the time of the loss, less depreciation as determined by the Insurer, or the cost of repair or replacement. Per article, there is a limit of \$250. There

will also be a combined maximum limit of \$500 for the following: jewelry; watches and cameras, including related equipment; articles consisting in whole or in part of silver, gold, or platinum; furs and articles trimmed with or made mostly of fur.

The Insurer will also reimburse You for charges and interest incurred due to unauthorized use of Your credit cards if such use occurs during Your Trip and if You has complied with all credit card conditions imposed by the credit card companies. The Insurer will reimburse You for fees associated with the replacement of Your passport during Your Trip. Receipts are required for reimbursement.

**Baggage Delay (Outward Journey Only):** The Insurer will reimburse You for expenses of necessary Personal Effects, up to the maximum shown in the Schedule of Coverage and Services, if Your checked Baggage is delayed or misdirected by Common Carrier for more than 24 hours from the time You arrive at the destination stated on the ticket, except travel to final destination or Your place of residence. You must be a ticketed passenger of a Common Carrier.

### **PART D - COLLISION DAMAGE WAIVER**

**Not available to residents of Oregon, Texas or Washington**

If You rent a car while on the Covered Trip, and the car is damaged due to collision, theft, vandalism, windstorm, fire, hail, flood or any cause not within the Insured's control while in their possession, the Insurer will pay the lesser of:

- (a) The cost of repairs and rental charges imposed by the rental company while the car is being repaired; or
  - (b) The Actual Cash Value of the car, meaning purchase price less depreciation; or
  - (c) The amount shown on the Schedule subject to any deductible.
- Coverage is provided to the Insured, provided the Insured and Traveling Companions are licensed drivers, and are listed on the rental agreement.

#### **Excess Insurance Provision**

The insurance provided under Part B, Emergency Accident and Sickness Medical Expense and in Part C, Baggage Protection shall be in excess of all other valid and collectible insurance or indemnity and shall apply when such other benefits are exhausted.

#### **PART E – Optional Cancel for Any Reason**

The Insurer will reimburse You up to 75% of Your non-refundable Trip Cost paid if You cancel your trip up to 48 hours prior to departure and Your Trip Cancellation is not due to a covered named peril or is otherwise excluded under the policy terms. You must purchase Your Plan including the Cancel for Any Reason Optional Coverage at the same time as You pay Your initial Trip deposit. Coverage does not apply unless the appropriate plan cost has been paid in full. Cancellations within 48 hours of departure are not payable except as provided under Part A – Travel Protection. **T-3032**

### **WORLDWIDE EMERGENCY ASSISTANCE SERVICES**

The Travel Assistance feature provides a variety of travel related services. Services offered include:

- Medical Evacuation • Medically necessary Repatriation
- Repatriation of remains • Medical or legal referral
- Hospital admission guarantee • Translation service
- Lost Baggage retrieval • Inoculation information
- Passport / visa information • Emergency cash advance\*
- Prescription drug / eyeglass replacement\* • Bail bond

\*Payment reimbursement to the Assistance Company is Your responsibility.

**24-Hour Emergency Assistance  
Telephone Numbers  
For travel assistance services only:  
CALL TOLL FREE:  
1-888-268-2824  
(Within the United States and Canada)  
OR CALL COLLECT  
1-202-296-8720  
(From all other locations)**

**Be sure to use the appropriate country  
and city codes when calling.  
- KEEP THESE NUMBERS WITH YOU  
WHEN YOU TRAVEL-**

Travel assistance services are provided by an independent organization and not by Arch Insurance Company or Travel Insured International. There may be times when circumstances beyond the Assistance Company's control hinder their endeavors to provide travel assistance services. They will, however, make all reasonable efforts to provide travel assistance services and help you resolve your emergency situation.

### **EXCLUSIONS**

**The following exclusions apply to Parts A, and B:**

- 1) Suicide, attempted suicide, or any intentionally self-inflicted Injury while sane or insane (in Missouri, sane only) committed by You or Your Traveling Companion.
- 2) War, invasion, acts of foreign enemies, hostilities between nations (whether declared or not), civil war; Participation in any military maneuver or training exercise.
- 3) Participating in bodily contact sports; skydiving; hang gliding; parachuting; mountaineering; any race; bungee cord jumping; spelunking or caving, and speed contest.
- 4) Participation as a professional in athletics.
- 5) Piloting or learning to pilot or acting as a member of the crew of any aircraft.
- 6) Being under the influence of drugs or intoxicants unless prescribed by a Physician.
- 7) Commission or the attempt to commit a criminal act by the You or Your Traveling Companion.
- 8) Pregnancy and childbirth (except for Complications of Pregnancy).
- 9) Dental treatment except as a result of Accidental Injury to sound, natural teeth within twelve (12) months of the Accidental Injury.
- 10) Pre-Existing Conditions, unless the policy is purchased for the

full cost of Your Trip and within 7 days of the initial Trip deposit; the booking for the covered Trip must be the first and only booking for this travel period and destination; You are not disabled from travel at the time You pay the premium.

11) Mental or emotional disorders, unless hospitalized.

**The following exclusions apply to Baggage/Personal Effects Coverage only in Part C:**

**Any Loss or Damage to:** animals; automobiles and their equipment; boats; trailers, motors; motorcycles; other conveyances and their equipment (except bicycles while checked as Baggage with a Common Carrier); eyeglasses, sunglasses, and contact lenses; artificial teeth and dental bridges; hearing aids; prosthetic limbs; keys, money, securities, and documents; tickets.

**Any Loss Caused by or Resulting From:** Wear and tear, gradual deterioration; insects or vermin; inherent vice or damage; confiscation or expropriation by order of any government; radioactive contamination; war or any act of war whether declared or not; and property shipped as freight or shipped prior to the Scheduled Departure Date.

**The following exclusions apply to Collision Damage Waiver coverage only in Part E:**

1. Any obligation You assume under any agreement (except insurance collision deductible).
2. Rentals of trucks, campers, trailers, off-road vehicles, motor bikes, motorcycles, recreational vehicles or Exotic Vehicles.
3. Any loss which occurs if You are in violation of the rental agreement;
4. Failure to report the loss to the proper local authorities and the rental company.
5. Damage to any other vehicle, structure or person as a result of a covered loss.
6. Glass damage.
7. Overhead damage.
8. Tire damage.

**The following duties in the event of loss apply to Collision Damage Waiver :**

1. You must take all reasonable, necessary steps to protect the vehicle and prevent further damage to it.
2. You must report the loss to the appropriate local authorities and the rental company as soon as possible.
3. You must obtain all information on any other party involved in an Accident, such as name, address, insurance information and driver's license number.
4. You must provide the Insurer all documentation such as rental agreement, police report and damage estimate.

**DEFINITIONS**

- 1) "Accident" means a sudden, unexpected, unusual, specific event which occurs at an identifiable time and place, but shall also include exposure resulting from a mishap to a conveyance in which You are traveling.
- 2) "Accidental Injury" means Bodily Injury caused by an Accident (of external origin) being the direct and independent cause in the loss.
- 3) "Actual Cash Value" means purchase price less depreciation.
- 4) "Assistance Company" means the service provider with which the Insurer has contracted to coordinate and deliver emergency

travel assistance, medical evacuation, and repatriation.

- 5) "Baggage" means luggage and personal possessions, whether owned, borrowed, or rented, taken by You on Your Trip.
- 6) "Bodily Injury" means identifiable physical Injury which: (a) is caused by an Accident, and (b) solely and independently of any other cause, except illness resulting from, or medical or surgical treatment rendered necessary by such Injury, is the direct cause of death or dismemberment of You within twelve months from the date of the Accident.
- 7) "Business Partner" means an individual who: (a) is involved in a legal partnership; and (b) is actively involved in the day-to-day management of the business.
- 8) "City" means an incorporated municipality having defined borders and does not include the high seas, uninhabited areas, or airspace.
- 9) "Common Carrier" means any land, sea, and/or air conveyance operating under a license for the transportation of passengers for hire.
- 10) "Complication of Pregnancy" means a condition whose diagnosis is distinct from pregnancy but is adversely affected or caused by pregnancy.
- 11) "Cruise" means any prepaid sea arrangements.
- 12) "Dependent Child(ren)" means Your child (or children), including an unmarried child, stepchild, legally adopted child or foster child who is: (1) less than age 19 and primarily dependent on You for support and maintenance; or (2) who is at least age 19 but less than age 23 and who regularly attends an accredited school or college; and who is primarily dependent on You for support and maintenance.
- 13) "Domestic Partner" means a person, at least 18 years of age, with whom You have been living in a spousal relationship with evidence of cohabitation for at least 10 continuous months prior to the Effective Date of coverage.
- 14) "Economy Fare" means the lowest published rate for a one-way ticket.
- 15) "Effective Date" means the date and time Your coverage begins, as outlined in the General Provisions section of this policy.
- 16) "Exotic Vehicles" includes Alfa Romeo, Aston Martin, Auburn, Avanti, Bentley, Bertone, BMC/Leyland, Bradley, Bricklin, Corvette, Cosworth, Clenet, De Lorean, Excalibre, Ferrari, Fiat, Hummer, Iso, Jaguar, Jensen, Jensen Healy, Lamborghini, Lancia, Lotus, Maserati, Mercedes Benz, MG, Morgan, Pantera, Panther, Pininfarina, Porsche, Rolls Royce, Rover, Stutz, Sterling, Triumph, TVR, Yugo and Antique cars meaning cars that are over 20 years old or have not been manufactured for 10 or more years. This is not a comprehensive list, please contact Your Administrator for eligibility.
- 17) "Family Member" means You or Your Traveling Companion's legal or common law spouse, Domestic Partner, parent, legal guardian, step-parent, grandparent, parents-in-law, grandchild, natural or adopted child, foster child, ward, step-child, children-in-law, brother, sister, step-brother, step-sister, brother-in-law, sister-in-law, aunt, uncle, niece, or nephew.
- 18) "Host at Destination" means a person with whom You are sharing pre-arranged overnight accommodations at the host's usual principal place of residence.
- 19) "Inclement Weather" means any severe weather condition which delays the scheduled arrival or departure of a Common Carrier.
- 20) "Injury" means Bodily Injury caused by an Accident occurring while this policy is in force, and resulting directly and independently of all other causes in loss covered by the policy. The Injury must be verified by a Physician.
- 21) "The Insurer" means Arch Insurance Company.

22) "Land/Sea Arrangements" means land and/or sea arrangements booked through the Travel Supplier.

23) "Medically Necessary" means that a treatment, service, or supply: (1) is essential for diagnosis, treatment, or care of the Injury or Sickness for which it is prescribed or performed; (2) meets generally accepted standards of medical practice; and (3) is ordered by a Physician and performed under his or her care, supervision, or order.

24) "Natural Disaster" means flood, fire, hurricane, tornado, earthquake, volcanic eruption, blizzard or avalanche that is due to natural causes.

**25) "Pre-Existing Condition" means any Injury, Sickness or condition of Yourself, a Traveling Companion or a Family Member for which medical advice, diagnosis, care or treatment was recommended or received with the 180-day period ending on the Effective Date. Conditions are not considered pre-existing if the condition for which prescribed drugs or medicine is taken remains controlled without any change in the required prescription.**

26) "Physician" means a licensed practitioner of medical, surgical, or dental services acting within the scope of his/her license. The treating Physician may not be Yourself, a Traveling Companion, or a Family Member.

27) "Scheduled Departure Date" means the date on which You are originally scheduled to leave on the Trip.

28) "Scheduled Return Date" means the date on which You are originally scheduled to return to the point of origin or to a different final destination.

29) "Sickness" means illness or disease which is diagnosed and treated by a Physician on or after the Effective Date of the protection plan and while You are covered under this plan.

30) "Strike" means any unannounced labor disagreement that interferes with the normal departure and arrival of a Common Carrier.

31) "Terrorist Attack" means an incident deemed an act of terrorism by the U.S. government.

32) "Travel Supplier" means tour operator, Cruise line, hotel, etc., who has made the land and/or sea arrangements.

33) "Traveling Companion" means a person who is sharing travel arrangements with You. Note, a group or tour leader is not considered a Traveling Companion unless You are sharing room accommodations with the group or tour leader.

34) "Trip" means prepaid Land/Sea Arrangements and shall include flight connections to join and depart such Land/Sea Arrangements, provided such flight connections are scheduled to commence within one (1) day of the Land/Sea Arrangements.

35) "Unforeseen" means not anticipated or expected and occurring after the Effective Date of the policy.

36) "Used" means to avail oneself of, to employ, to expend or consume, or to convert to one's service.

37) "You," "Your," or "the Insured" means a person who has purchased a Trip and who has paid the required plan cost for the protection plan provided herein.

## TERM OF COVERAGE

To facilitate prompt claims settlement:

1. The Trip Cancellation Benefit takes effect at 12:01 a.m. the day after the receipt of the appropriate plan cost that covers the full cost of Your Trip.
2. All other Coverage take effect at 12:01 a.m. local time at Your location on the departure date of Your Trip.
3. All Coverage shall terminate on the earlier of the following dates: (a) Your return to the origination point as specified in the travel tickets; (b) 11:59 p.m. local time at Your location on the date Your Trip is completed.
4. If You extend the return dates, all Coverage will terminate at 11:59 p.m. local time at Your location on the date originally Scheduled Return Date.

**EXTENDED COVERAGE.** All coverage under the policy will be extended, if: (a) Your entire Trip is covered by the policy; and (b) Your return is delayed by covered reasons specified under Trip Cancellation and Interruption or Travel Delay. If coverage is extended for the above reasons, coverage will end on the earlier of: (a) the date You reach Your return destination; or (b) seven (7) days after the date the Trip was scheduled to be completed.

**Notice to State of Washington Residents:** This is not Your insurance policy. To obtain Your state-specific insurance policy, call 866-684-0218.

You are entitled to cancel the policy within 14 days of Your purchase date with a full refund provided You have not already departed on Your Trip. Under Accident and Sickness Medical Expense, You are eligible for coverage if You receive any treatment within 365 days of the Accident or 30 days of the onset of the Sickness.

"Excess Insurance Provision" is not applicable.

**IMPORTANT NOTICE:** Payments for the plan will not be accepted after Your total tour cost has been paid in full.

Protection plan fees are non-refundable.

### BENEFICIARY

Your estate, unless written notice of a designated beneficiary is provided to the Plan Administrator.

Plan is designed by Travel Insured International



This Insurance, under policy AIC-TRVL-P (2/03) is underwritten by: Arch Insurance Company, with its principal place of business in New York, NY.



Policy terms and conditions are briefly outlined in this Description of Coverage. Complete provisions pertaining to this insurance are contained in the Master Policy on file with American Group Travel Trust, Bank Newport as Trustee. In the event of any conflict between this Description of Coverage and the Master Policy, the policy will govern.

### Questions, General Information or Filing a Claim:

For questions regarding Your plan or to receive a claim form, contact TII, or send Your name, address, travel dates, booking number and details of Your loss within 30 days to:

**Travel Insured International, Inc.®**

**P.O. Box 280568**

**East Hartford, CT 06128-0568**

**Toll free at: 866-684-0218**

**Important:** To facilitate prompt claims settlement, You will be asked to provide proof of Your loss. Therefore, be sure to obtain the following as applicable; For cancellation/interruption claims – Your travel invoice, the cancellation or interruption date, original unused tickets/vouchers, the travel organizer's cancellation clause with regard to nonrefundable losses. For baggage and baggage delay claims – reports from parties responsible (i.e. airline, cruise line, etc.) for loss, theft or damage or delay. A police report may be requested. Please obtain receipts for lost or damaged items. For medical claims – detailed medical statements from treating physicians where and when the accident or Sickness occurred as well as receipts for medical services and supplies.

## TRAVEL PROTECTION PROVIDED EXCLUSIVELY FOR



Administered by



*Quality Protection Worldwide*

**For Medical Assistance while traveling  
Call Toll Free  
1-888-268-2824  
(Within the United States and Canada)  
or Call collect  
1-202-296-8720  
(From all other locations)**

**For questions or to report a claim, contact:**

**Travel Insured International, Inc.®**

**P.O. Box 280568**

**East Hartford, CT 06128-0568**

**Customer Care & Claims**

**1-866-684-0218**